

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Mingte Chen; Anil K. Annadata; Kuang Huang		
Assignee:	Siebel Systems, Inc.		
Title:	User Interface For Multi-Channel Communication		
Application No.:	09/823,531	Filed:	March 31, 2001
Examiner:	Li B. Zhen	Group Art Unit:	2194
Docket No.:	SBL0004US	Confirmation No.:	7476

Austin, Texas
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MAIL STOP RCE
COMMISSIONER FOR PATENTS
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INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR § 1.97(b)

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. §1.98(a)(2), which was amended on September 21, 2004 to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

Citation of these documents shall not be construed as:

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2. a representation that a search has been made; or

3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

Respectfully submitted,



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